

# Digital Products & Field Services Digitalization

Asansor, Istanbul 2025





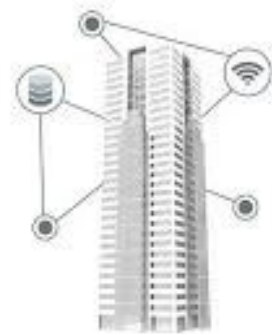
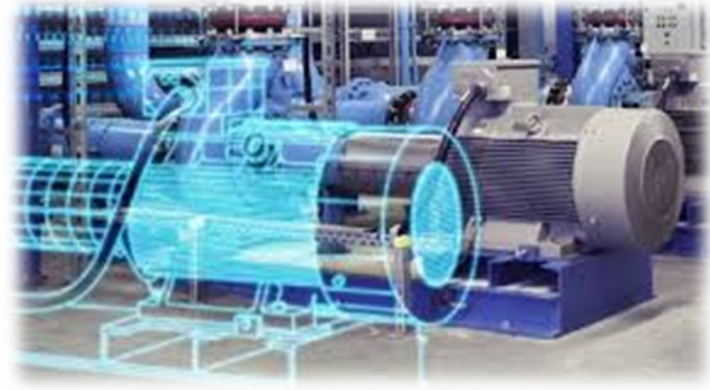
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## Roberto Galizzi

*Field Services and Digital Products Business Leader*

# Understanding the Digital Twin Concept in Elevator Systems

# DIGITAL TWIN



Digital twin



Real world

# Exploring the benefits of digital twins for elevator safety and efficiency & installation improvements

1

## Advancing Elevator Safety Through Digital Twin Technology

Digital twin technology enhances the **safety of elevators** by enabling **real-time monitoring** and predictive analysis, thereby significantly reducing accident rates.



2

## Efficiency Gains in Elevator Systems Using Digital Twins

Implementing digital twins allows for **streamlined maintenance processes** and operational efficiencies, directly impacting the longevity and reliability of elevators.



3

## Transformative Impact of Digital Twins on Installation Quality

Digital twins provide critical insights during **installation**, ensuring all components are correctly aligned and operational, thus minimizing human error.



# The role of IoT in revolutionizing elevator design and maintenance practices



1

## IoT Innovations Reshaping Elevator Design

The Internet of Things (IoT) facilitates **smarter elevator designs** by integrating advanced sensors that monitor and optimize elevator performance.

2

## IoT revolutioning Servitization of Elevator Systems

IoT capabilities enable **proactive maintenance** practices, reducing downtime and enhancing overall service reliability through predictive analytics.

3

## Challenges in Integrating IoT on Existing Elevator Systems

Integrating IoT technologies into **legacy elevator systems** poses significant challenges including interoperability, security, and cost implications.

4

## The Future of Smart Elevators IoT Integration Trends

As IoT technology evolves, future elevators will **increasingly rely on interconnected systems** to enhance user experience and operational efficiency.

# Importance of real-time data integration for enhanced elevator operational performance



## Enhancing User Experience Through Data-Driven Insights

Integrating real-time data creates a **smoother ride experience**, as users benefit from reduced waiting times and improved operational reliability.

## Real-Time Data to Optimize Elevator Operations

Real-time data integration significantly improves elevator performance by allowing for **immediate response** to operational anomalies and maintenance needs.

## Challenges in Real-Time Data Implementation in Elevators

Despite its advantages, implementing real-time data systems presents challenges such as **complexity, data accuracy and costs**.



# IoT and Cloud Computing to improve Elevators Servicing



# Real-time data integration for enhanced elevator service & reduce risks!



1

## The Role of Digital Twins in Modern Elevator Installation Practices

The integration of digital twins in elevator installations is transforming the quality assurance process, **ensuring accurate installations through real-time data analysis.**

2

## Leverage Cloud Computing for Data-Driven Decision Making in Elevators

Cloud computing facilitates the swift analysis of collected data, enabling technicians to make **informed installation decisions** that mitigate risks.

3

## Preventive Measures Against Elevator Installation Accidents Using Data Analytics

By utilizing data analytics from digital twins, we can **preventively identify and rectify installation-related risks**, significantly enhancing elevator safety.

4

## The Impact of IoT on Elevator Installation Quality and Accident Reduction

IoT technology connects various sensors, allowing for continuous monitoring of installation processes, **reducing the probability of accidents due to human error.**

# Data Analysis for Accident Prevention in Elevator Operations



1

## Analyzing Elevator Accident Data to Identify Key Risk Factors

A comprehensive analysis of historical accident data reveals that a significant portion of elevator incidents are attributable to **door malfunctions**, underscoring the need for enhanced monitoring.

2

## The Importance of Real-Time Data in Preventing Elevator Accidents

Real-time data collection and analysis can **predict potential malfunctions**, allowing for preventive measures to ensure **user safety during elevator service**.

3

## Utilization of IoT for enhanced Safety Protocols in Elevators

By deploying advanced sensors, we can **monitor critical door features and environmental conditions**, providing insights that prevent accidents before they occur.



"If you went to bed last night as an industrial company, you're going to wake up today as a software and analytics company," — Jeff Immelt

**OCTOBER 2014**

# Digitization for elevator safety enhancement



## The Role of Elevator Doors in Accident Statistics

Recent data indicates 70% of elevator callbacks are related to door issues, highlighting **a critical area for safety improvements** in the industry.

## Analysis of Fatal and Serious Elevator Accidents



In 2023, the European Lift Association reported 382 user accidents, including **10 fatalities**, emphasizing the **need for enhanced safety measures**.

## Common Causes of Elevator Incidents

Operational data reveals that a significant number of accidents start from door malfunctions, emphasizing the **importance of proactive maintenance and installation quality**.

## The Importance of Data in Enhancing Elevator Safety

Collecting and analyzing **elevator operation data** can drastically improve safety measures, allowing for **predictive maintenance** and accident prevention.

# Analysis of accident causes to develop effective prevention strategies in elevators

1

## Evaluation of the Impact of Installation on Elevator Safety

Undetected **installation errors** are critical factors in elevator accidents, necessitating **improved training for technicians** to enhance installation quality.

2

## Operational Data for Predictive Safety Measures

Analyzing operational data can reveal potential safety issues, allowing for **timely interventions before accidents occur**, thus increasing user safety.

3

## Human Factors risk in Elevator Maintenance

The lack of experienced technicians poses a risk; **educational strategies must be implemented** to ensure proper maintenance and installation practices.

4

## IoT Technology to Enhance Accident Prevention

The integration of IoT and cloud computing plays a pivotal role in monitoring elevator systems, enabling real-time data analysis for accident prevention.

# How data can help to improve safety protocols to reduce elevator accident rates?

1

## Assessment of Current Safety Protocols and Their Efficacy

**Review of the existing safety protocols** provides insights into their effectiveness in reducing accident rates and areas for improvement (data can help!)

2

## The Role of Predictive Maintenance in Safety Protocols

**Implementing predictive maintenance strategies** based on data analysis can significantly lower the likelihood of accidents due to equipment failure. Digitization is key.

3

## Training and Knowledge Sharing Among Technicians

**Enhanced training for technicians** on safety protocols is essential to ensure adherence and to reduce accident risks in elevator operations. Digitization can support.



# Final reflection

DATA IS THE NEW OIL



DATA IS WATER



Thank you  
for your attention!